

INFORMAL RETAIL WORKPLACES

Spaza, Supermarket, Cash & Carry, Uncooked Food and Walk-In Store

DO BUSINESS SAFELY



Provide sanitisers or hand wash facilities for customers and employees.

Provide markers to encourage 1.5m physical distancing (3 big steps).



Set up workspace 1.5m apart (3 big steps).
Keep windows open for good air flow.



Where possible put a barrier between the employee and the customers they serve.



Where possible avoid handling cash. Always wash or sanitise hands after handling cash.



Don't share equipment, utensils, cigarettes, food, drink, pens, or cell phones with others.



Take care of old clients and pregnant women. Serve them first.

CLEANING PRECAUTIONS



Disinfect areas that people touch often such as counters, tills, handles. Wash tools and equipment used.



Wash work clothes with soap and water every evening and iron when they are dry.

CARE FOR EMPLOYEES



If you are sick with COVID-19 or have been exposed to a confirmed case you must inform the DOH/NICD.*



Take special measures to reduce the risk for vulnerable employees - persons 60 years and older and those with pre-existing conditions (uncontrolled diabetes, obesity, hypertension, HIV, TB, over 28 weeks pregnant).

Talk to employees about their concerns and make sure they know how to prevent infection.

SAFE TRAVEL ADVICE



Where possible use your own transport. If you use public transport:



1. Keep 1.5 metre distance to others when queueing and always wear a mask
2. Avoid full vehicles (more than 70% full) or when others are not wearing masks.
3. Sanitise or wash your hands when you get on and off public transport.
4. Use alcohol-based hand sanitiser after touching money.
5. Do not use public transport if you feel sick or have symptoms.

A SAFE ENVIRONMENT FOR ALL



COVID-19 infection is growing in South Africa. We all have a responsibility to prevent the spread of the disease.



COVID-19 spreads through coughing and sneezing, contact with an infected person, or touching an infected surface and then touching your mouth, nose, or eyes.

KEEP YOURSELF AND OTHERS SAFE



Always wear a cloth mask



Wash hands often with soap or hand sanitiser



Keep at least 1.5 distance (3 big steps)



Disinfect surfaces and equipment

COMMON SYMPTOMS OF COVID-19



Cough
Sore throat



Shortness of breath/
Difficult breathing



Loss of smell / taste.

Other symptoms: fever, body aches, redness of eyes, nausea, vomiting, diarrhoea, fatigue, weakness, tiredness.



Stay home if you feel sick or have COVID-19 symptoms. If you have difficulty breathing or shortness of breath, seek medical care.*

These guidelines were developed by B4SA in close consultation with informal market experts CGCSA, SBA, SBI, SACCI, Somali Spaza Association, South African Spaza and Tuckshop Association, South African Informal Traders Alliance, NAFCO, and the Black Business Council. They are informed by South African realities but may need to be adjusted based on local conditions.

*** NICD COVID-19 Hotline: 0800 029 999**

WhatsApp: 0600 12 3456

UIF: 0800 030 007

**RETURN
2WORK**

Return2Work.co.za
Updated 18 June 2020