

State of the Retail Value Chain - Crime Risk Seminar

Summary Report



South Africa

The Global Language of Business



consumer
goods council
of south africa

Helping members trade better.

The Seminar aims to foster collaboration and innovation by bringing together and engaging with all relevant role-players and Stakeholders from retail, banking, petroleum, pharmaceutical, private security, government, and other key public and private sectors. The event will focus on identifying key retail crime threats, evaluating current strategies and developing collaborative mitigation solutions to produce tangible outcomes that will benefit all stakeholders and the economy of the country. The seminar will also showcase the value of the GS1 Standards in driving supply chain efficiency, traceability, and consumer trust, while also demonstrating the benefits of using the standards in mitigating the threat of illicit trade and counterfeiting of goods and enhancing sustainability.

Crime Risk Seminar by the numbers

84
tweets



257
reactions



10
reposts

2 348
impressions



3
shares



13
profile visits

390
engagements



1
reply

Engagement rate =
16.6%



233
Attendees

169
in-person
attendees

64
online
attendees

4
new followers
on the day



27
Speakers

5

Sponsors

2

Exhibitors

Crime Risk Seminar Speakers



Neo Momodu: Executive Legal, Regulatory and Stakeholder Engagement at CGCSA

MC: State of the Retail Value Chain



Pieter Spies: CEO at the Beverage Company

Topic: Opening Remarks



General Fannie Masemola: National Commissioner of SAPS

Topic: State of Crime in South Africa



Dr. Aslam Ismail: Personal development coach, Business Sustainability Expert and a Learning Transfer Facilitator from Massmart

Topic: Unpacking the State of Retail Value Chain - Crime Threats



Nuno Pires: Head of Safety and Security at Pick n Pay

Topic: Unpacking the State of Retail Value Chain - Crime Threats



Charles Lowings: Spar

Topic: Unpacking the State of Retail Value Chain - Crime Threats



Lucky Kamale: Head of Market Security and Risk at Nestle East & Southern Africa Region (ASR)

Topic: Unpacking the State of Retail Value Chain - Crime Threats



Michael Olivier: OBC

Topic: Unpacking the State of Retail Value Chain - Crime Threats



Mossie Myburg: Founder of PSI Security

Topic: Unpacking the State of Retail Value Chain - Crime Threats

Crime Risk Seminar Speakers



Major General Kekana:
Gauteng SAPS



Nischal Mewalall: SABRIC



Dr. Kiru Pillay: Department of
Communications and Digital
Technologies (DCDT)

Topic: Unpacking the State of
Retail Value Chain
- Crime Threats

Topic: The Evolution of Financial
Crime and the Impact on the
SA Economy

Topic: Nature and Extent of
Cyber Crime in SA and impact
to the Retail Value Chain



Brigadier Emma Segole:
SAPS



Jarred West: Partner at
Spoor & Fischer



Johnny Moloto: Area Head of
Corporate & Regulatory Affairs
(CORA) at BAT Sub-Saharan
Africa

Topic: Kidnapping and Extortion
+ Extortion at Economic Sites

Topic: The Impact of Illicit Trade
and Counterfeiting on the
Retail Value Chain

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and Counterfeiting on the
Retail Value Chain



Kurt Moore: CEO of The
South African Liquor
Brand Owners' Association
(SALBA)



Shamal Ramesar: Head
of Research at the Drinks
Federation of South Africa



Lucky Ntimane: National Liquor
Traders

Topic: The Impact of Illicit Trade
and Counterfeiting on the
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Crime Risk Seminar Speakers



Amanda Lotharingen: Senior Manager: Copyright and IP Enforcement at CIPC

Topic: Value of Public Private Partnership in Combating Crime



Dr. Graham Wright: Chief Executive of Business Against Crime South Africa

Topic: Value of Public Private Partnership in Combating Crime



Lt. General Mthombeni: Gauteng SAPS

Topic: Value of Public Private Partnership in Combating Crime



Abraham Nelson: Executive of the Consumer Goods Crime Risk Initiative (CGCRI)

Topic: Value of Public Private Partnership in Combating Crime



David Little: Group Chief Risk Officer at SBV Services

Topic: Value of Public Private Partnership in Combating Crime



Advocate Jacob Serepo: Deputy Director of Public Prosecution

Topic: Value of Public Private Partnership in Combating Crime



Grant Clark: Head of Cash-In-Transit Industry South Africa (CITISA)

Topic: Value of Public Private Partnership in Combating Crime



Michelle Francis Padayachee: Executive of Global Standards & Solutions

Topic: The Use of Global Standards + Solutions in the Fight against Illicit + Counterfeit



Zinhle Tyikwe: CEO of CGCSA

Topic: Closing Remarks

Highlights



Commitment by law enforcement

The National Commissioner of SAPS and his senior management placed emphasis on their commitment to ensure the mitigation of crime threats faced by the consumer goods industry. By developing and implementing strategy in conjunction with business and the private sector, the plan is to ensure food security, growth of the SA economy and job creation in South Africa.



Public private collaboration

The importance of public/ private collaboration was highlighted throughout the seminar by all of the speakers and panelists. They emphasized the need to collaborate, pool resources and utilize specialized skills to ensure successful mitigation of crime in South Africa. The important role played by the private security industry in assisting the mitigation of crime in South Africa was also highlighted.



Technology

Emphasis was placed on the critical role that technology can play in the mitigation of crime in South Africa. The use of drones and other technology become force multipliers to assist law enforcement mitigate crime threats. This technology includes the use of the GS1 standards to fight illicit trade and counterfeiting of goods. It was noted that the world is moving in that direction, and it is critical that South Africa as country is not left behind.



Illicit Economy

Illicit trade and counterfeiting of goods was highlighted as a major threat to the economy of South Africa. Statistics were quoted indicating that the illicit economy is growing at an alarming rate in South Africa. This threat impacts on the fiscus, public health, business sustainability and job losses. Law enforcement demonstrated their commitment to mitigating the threat by the NATJOINTS initiated establishment of multi-disciplinary task teams consisting of all relevant role-players and stakeholders.



Social Media Presence



Images



Feedback from the Audience

The presentation was very informative.

Very well organised forum.

The interaction with the police was elaborate. Good insights shared on the retail challenges.

Well organised, great topics, good speakers and an excellent collaborative platform.

Very informative and valuable.



You can view the recording from the
CGCSA Crime Risk Seminar:
Watch

Sponsors



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CASH AND CARRY



PHILIP MORRIS
INTERNATIONAL

